

Privacy Notice

for visitors who visit the websites of Ceva-Phylaxia Zrt.

(<https://www.ceva.hu/>,
<https://www.douxo.com/hu>, <https://www.feliway.com/hu>, <https://www.adaptil.com/hu>,
<https://www.amodeus.vet/hu>, <https://www.vetravet.com/hu>)

<i>Need for information on data processing</i>	The purpose of this Privacy Notice is to provide you with an overview of the processing of your personal data by Ceva-Phylaxia Zrt. and your rights in relation to such processing.		
<i>The controller (joint controllers)</i>	The controller of your personal data is Ceva-Phylaxia Zrt. (1107 Budapest, Szállás Street 5.). In connection with the operation of the IT systems, data is jointly processed between Ceva-Phylaxia Zrt. and CEVA Santé Animale SA (FR-33500 Libourne, 8 rue de Logrono, France, hereinafter "CEVA SA").		
<i>Joint controller agreement</i>	Since Ceva-Phylaxia Zrt. and CEVA SA jointly determine the purposes and means of the processing of the personal data of the data subjects in relation to the above joint processing activities, exercise a significant influence on the determination of the means and means of processing and carry out (at least partially) the above processing operations jointly, they are in a joint controller position with regard to the processing of these personal data. To this end, Ceva-Phylaxia Zrt. and CEVA SA have concluded an agreement on joint processing activities. The purpose of the agreement is to regulate their joint data processing activities as joint controllers in a transparent manner, in particular to define - the data processing activities subject to joint processing, - their respective responsibilities for fulfilling their obligations in relation to the processing, in particular the exercise of data subjects' rights in relation to the processing and the provision of information on the processing, - the rules governing their liability for processing.		
<i>Purpose and legal basis for the processing of Data Subjects' data, duration</i>	The purposes for which your personal data are processed, the data processed, the legal basis for the processing and the duration of the processing are summarised in the table below:		
<i>Purpose of data processing</i>	<i>Data processed</i>	<i>Legal basis for processing</i>	<i>Duration of data processing</i>
contact form	e-mail address, country, subject (optional), message content adaptil.com, amodeus.vet/hu and feliway.com/hu and your surname, first name and telephone number (optional) for douxo.com/hu and vetravet.com/hu your name for douxo.com/hu your telephone number	consent [Art. 6. paragraph (1) point a) of the GDPR]	until the consent is withdrawn, but no later than 6 months after the matter which is the subject of the request has been resolved
Ceva Companion Animal Minutes Newsletter (for vets and veterinary pharmacists)	e-mail address, title (optional), surname, first name, name of clinic/pharmacy, address of clinic/pharmacy	consent [Art. 6. paragraph (1) point a) of the GDPR]	until consent is withdrawn/unsusbcribed
Adaptil newsletters (blog)	the e-mail address, surname and first name of the data subject	consent [Art. 6. paragraph (1) point a) of the GDPR]	until consent is withdrawn/unsusbcribed

Feliway newsletters (blog)	the e-mail address, surname and first name of the data subject	consent [Art. 6. paragraph (1) point a) of the GDPR]	until consent is withdrawn/unsusbcribed
Douxo newsletters (blog)	the name, e-mail address, whether the data subject has a dog, a cat or both	consent [Art. 6. paragraph (1) point a) of the GDPR]	until consent is withdrawn/unsusbcribed
adverse reaction reporting form	product name, packaging, date and country of purchase, serial number, description of problem, first name, last name, e-mail or mailing address, country	legal obligation [Art. 6. paragraph 1 point c) of the GDPR; Art. 80. paragraph (2) of the FVM Decree No. 128/2009., in the case of any special categories of personal data, and Art. 9. paragraph (2) point (g) of the GDPR]	Data will be kept for 10 years after the expiry of each marketing authorisation of the product concerned (pursuant to Art. 80. paragraph (2) point e) of the FVM Decree No. 128/2009.).
Collection of customer reviews for the Feliway product range	Name, email address, number of cats, name of first cat, age of first cat (optional), name of second/third cat (optional), photo shared by the data subject (optional), product rated by the data subject and the textual opinion and rating	consent [Art. 6. paragraph (1) point a) of the GDPR]	until consent is withdrawn
Collection of customer reviews for the Adaptil product range	Name, email address, number of dogs, name of first dog, age of first dog (optional), name of second/third dog (optional), photo shared by the data subject (optional), product rated by the data subject and the textual opinion and rating	consent [Art. 6. paragraph (1) point a) of the GDPR]	until consent is withdrawn
Registration on the Vectravet platform	e-mail address, password, first name, surname, company/client name (optional), address, job title, telephone number (optional)	consent [Art. 6. paragraph (1) point a) of the GDPR]	until consent is withdrawn

<i>Rights of the Data Subject</i>	Under Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC ("GDPR"), You i) may request access to personal data concerning you, requesting information about the data processed by the controller. The information or a copy of the data processed will be provided free of charge. Additional copies requested by you may be charged a reasonable fee based on the administrative cost, (ii) may request the rectification, erasure or restriction of the processing of personal data concerning you, (iii) may request that the controller informs you about the recipients whom it has informed about the rectification, erasure or restriction of processing, (iv) if the legal basis for processing is your consent, you can withdraw your consent at any time. The controller may also process personal data after the withdrawal of consent for the purposes of complying with legal obligations or pursuing legitimate interests,
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	where such interests are proportionate to the restriction of the right to the protection of personal data, (v) if the legal basis for the processing is your consent, you may exercise your right to data portability: in relation to personal data relating to you which is provided by you to the controller and processed by automated means, you may request to receive such data in a structured, commonly used, machine-readable format or to transmit such data to another controller. You may also request that, where technically possible, your personal data be transmitted directly by the controller to another controller.
<i>Consequences of failure to provide data</i>	In the case of data processing based on a legal obligation, the consequence of not providing the data is that the Data Controller is unable to fulfil the legal obligation. In the case of data processing based on consent, the provision of personal data is not mandatory, however, without the provision of such data, it is not possible to contact the Data Controller via the contact form or to subscribe to the newsletter.
<i>Recipients of personal data, transfer of personal data</i>	The data controller Ceva-Phylaxia Zrt. transfers your personal data to agents and processors performing the following tasks: (i) Campaign Monitor Pty Ltd (registered office: L38 201 Elizabeth St Sydney, New South Wales, 2000 Australia) data processing activity: mailing of newsletters (ii) Amazon.com Inc. (registered office: 2021 7TH Ave Seattle, WA 98121) data processing activities: hosting services (iii) Didomi (registered office: 137 Boulevard de Sébastopol, 75002 Paris) data processing activity: IT service (management of contributions) (iv) Microsoft Corporation (based in Redmond, Washington, United States) data processing activities: information technology services (v) Iron Mountain Magyarország Kft. (1093 Budapest, Czuczor utca 10. IV. és V.) data processing activities: archiving services (vi) Oracle Corporation (2300 Oracle Way Austin, TX 78741, USA) data processing activity: JDE operator
<i>Data transfers to third countries</i>	The controller transfers personal data to the US, to US processors identified in the previous point for the purposes of carrying out the processing activities. In all cases, the legal basis for the processing is the EU-US Data Privacy Framework, and the processors are listed on the Data Privacy Framework List of companies offering appropriate safeguards. In the case of the Australian processor identified above, the transfer is based on the General Data Protection Clauses concluded between the Controller and the processor and adopted by the European Commission.
<i>Automated individual decision-making</i>	The data controller does not use automated decision-making procedures based solely on automated processing pursuant to Art. 22. of the GDPR.
<i>Profiling</i>	The data controller does not use profiling in relation to personal data relating to the employee.
<i>Remedies</i>	In relation to the legality of data processing, you can contact either the Data Protection Authority in charge: the Commission Nationale de l'Informatique et des Libertés (3 Place de Fontenoy, TSA 80715, 75334 PARIS CEDEX 07, FRANCE; +33 (0)1 53 73 22 22), or by using the web form https://www.cnil.fr/fr/plaintes, or the Hungarian Data Protection Authority: the National Authority for Data Protection and Freedom of Information (address: 1055 Budapest, Falk Miksa utca 9-11. 9., 1363 Budapest, website: www.naih.hu, telephone: +36 (1) 391-1400, fax: +36 (1) 391-1410, central e-mail address: ugyfelszolgalat@naih.hu) or, at your option, to the court of your domicile (domestic residence) or of the place of establishment of the controller. We recommend You to contact the data protection officer of the joint controllers, i.e. the Ceva Group, before You contact the National Authority for Data Protection and Freedom of Information or the relevant court.
<i>Data Protection Officer</i>	Contact details of Ceva Group Data Protection Officer: • using the web form: https://www.ceva.com/privacy-policy/#privacy-contact • by e-mail: privacycompliance@ceva.com • by post: the addresses of the Data Controllers indicated above.